## STATE OF MICHIGAN

## BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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	condit THE	matter of the rates, terms, and ions for retail customers of <b>DETROIT EDISON COMPANY</b> for ose an alternative electric supplier.	) ) )	Case No. U-12489
QUALIFICATIONS AND DIRECT TESTIMONY OF TIMOTHY VAIL ON BEHALF OF ENERGY MICHIGAN, INC.				
	Q.	Please state your name and business address.		
	A.	My name is Timothy E. Vail. My business address is One Manhattanville Road		
		Purchase, New York.		
	Q.	By whom are you employed and what is your present position?		
	A.	I am employed by The New Power Company as Vice President in charge of Energy		
		Technology Solutions.		
	Q.	Please state your educational background.		
	A.	I obtained my Doctor of Jurisprudence Degree in May 1990 from the University Of Houston Law Center in Houston, Texas and a Bachelor of Arts from the University of Texas in 1985.		
	Q.	Please describe your work experience.		
	A.	I joined The New Power Co. in May	y 2000. I	am responsible for the development,

advancement, and implementation of leading energy technologies targeting the residential

and small commercial market. Such technologies include advanced metering devices,

automatic load management, energy storage and distributed generation solutions.

Developed and deployed to New Power customer base numerous solutions utilizing advanced technologies.

From October 1995 to July 2000 I was employed by Enron Corporation. From November 1999 to July 2000 I served as Vice President, Product and Service Development, ResCo. I was responsible for the development and implementation of non-commodity based residential products. I established the product development strategy for the company that was to become The New Power Company.

From May 1999 to November 1999 I served as Vice President of Risk Management where I developed the world's first completely integrated Internet based remote building monitoring and control system. The Facilities Management and Control System provides EES risk management with real time data on customer facilities worldwide.

From June 1997 to May 1999 I served as Vice President of Energy Information Services. While in that position I created EES' energy information services business. I developed and created the entire information chain from meter device to Internet information delivery. I invented world's first completely self contained public network wireless electricity meter. The system allowed the wireless collection of energy usage data from almost any continental location. I developed an automated metering system that can read any meter any place, error check the information and securely deliver the data to utilities and billing systems. I guided development team to become the first licensed non-utility meter data provider in the State of California. The developments and results were published in numerous nationwide consumer and technical journals.

- 1 From, October 1995 - November 1999 I served as Vice President/Director of 2 Technology Development. 3 Q. Have you previously testified? 4 Α I have presented testimony to the Ohio Public Utility Commission in Case 96-406-EL-5 COI regarding Conjunctive Electric Service Guidelines. 6 Please describe The New Power Co. Q. 7 A. The New Power Co. (New Power) was formed by Enron Corporation to engage in the 8 sale of electricity, natural gas and other innovative services to residential and small 9 commercial customers throughout the United States. New Power offers consumers in 10 restructured markets competitive prices, flexible payment plans and billing services. 11 New Power is headquartered in Purchase, New York. As of February, New Power will 12 be providing gas service to Gas Electric Choice customers on the Michigan Consolidated 13 system. 14 Q. What is the purpose of your testimony? 15 A. To comment on Detroit Edison's proposed Retail Access Service Tariff (RAST), 16 regarding the barriers in that tariff to the economical provision of Electric Choice service 17 to residential and small commercial customers. My testimony will also propose revisions 18 to the RAST which will facilitate the provision of economical and innovative Electric 19 Choice service to residential and small commercial customers. 20 **Metering Issues** 21 What are your concerns regarding metering issues in the RAST? Q. 22 There are many problems inherent in the load profiling methodology proposed by Edison
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to serve loads with a Customer Service Capacity of less than 300 kW. It appears

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pursuant to RAST provision 27.2 that "billings for imbalances would be delayed two months to allow for obtaining meter reads of usage for customers in all billing cycles and applying the appropriate load curves." This two-month delay in billing for actual load would make it difficult or impossible to avoid imbalance situations. Use of class average load profiles would discourage innovative services. The lack of a demand metering option for small customers and required use of average load profiles tends to discourage innovative billing and energy services including time-of-use pricing, load management, etc. This difficulty occurs because the data necessary to track actual reductions in onpeak usage or alteration of energy use is not available on a timely basis or at all which would allow energy supply to match energy demand. The load profiling methodology proposed by Detroit Edison would not produce data showing that a specific group of customers, for example load served by New Power, had achieved reduced energy usage which differed from other customers in that class.

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- 14 Q. What innovative services does New Power wish to offer which would require a revised 15 billing and metering system?
  - While plans have not been finalized, New Power believes that residential and small commercial customers could be served in the future with energy which was managed at the point of use through electronic devices which alter customer usage by shutting off or cycling appliances within a home or small business. Use of this technology would produce reduced on peak usage which in turn should lead to reduced costs for energy, transmission and perhaps distribution. Additionally, NewPower intends to offer certain customers commodity pricing plans that reflect the daily price volatility of electricity pricing. These plans demonstrate to consumers the need to conserve energy during peak

- times. Customers who choose to reduce consumption will be rewarded with lower energy bills. This price transparency will help reduce overall system demand during peak periods. This reduced demand will benefit not only the consumer, but Detroit Edison and the environment as well.
- 5 Q. Is technology available which could economically meter time of use data and achieve energy management for small customers?
- 7 A. Yes. I believe metering and load management equipment is available which could economically monitor time of use data and accomplish load management for small customers.
- 10 Q. Will time of use and load management options negatively impact utility revenues?
- 11 I believe the options I have discussed could enable utilities to more efficiently use their A. 12 existing resources. I do not believe the small customer load management or time of use 13 pricing technology would have a negative impact on utility economics. Time of use 14 pricing and load management techniques offer customers the option to reduce their use of 15 expensive on peak power delivered by a third party supplier. To the extent the third party 16 supplier's customers reduce their use of on peak power, the third party supplier can 17 correspondingly reduce its on peak power purchases necessary to serve those customers. 18 Reduced on peak use can free up scarce utility transmission or generation resources during times of potential power shortages. This also may benefit the utility as a 19 20 purchaser of power to supply its native load. In summary, time of use and load 21 management options alter the timing and amount of power supplied by a third party 22 supplier to its Electric Choice customers but should not have a significant impact on the 23 revenues of the Local Distribution Company.

- 1 Q. What are the conceptual barriers in the RAST to implementing your proposal?
- 2 Α The RAST load profile service offering for customers of less than 300 kW does not 3 contain a mechanism which allows an AES to gain credit when its customers are using 4 energy in a more efficient way (less energy consumed on peak) than other customers in 5 the same class. As proposed, the Detroit Edison load profile program assumes all 6 residential customers, for example, use power in the same way during on peak periods. If 7 New Power installed equipment which allowed its residential customers to cut their on 8 peak use in half and New Power reduced on peak energy deliveries accordingly, the 9 Edison load profiling system would assess New Power significant imbalance penalties for 10 inadequate on peak energy deliveries based on the assumption that the average residential 11 customer did not reduce on peak use. Basically, the Edison load profile system does not 12 use technology which allows AES entities to show that their customers use energy more 13 efficiently than the average of their class.
- Q. What changes in the RAST are necessary to accommodate or facilitate these innovativeservices?

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One approach would be the provision of economical demand meters for residential and small commercial customers which could produce time-of-use/demand data which tracks reductions or alterations in customer energy use on a time-of-use basis. An alternative approach, however, could be built upon the proposals offered by Energy Michigan witness Polich. Mr. Polich has proposed a load profiling system which would, in effect, require Detroit Edison to provide a load profile specific to each Alternate Electric Supplier (AES) which specifies the hourly power deliveries to be scheduled for the next day. This load profile is developed using sample metering installed, monitored and

maintained by the Company similar to that which the utility uses for performing cost of service studies. Under the Energy Michigan proposal, the AES and its associated power supplier would be in balance between supply and consumption if their power deliveries match the load profile provided by Detroit Edison prior to the time of use. If New Power installed time-of-use/demand management devices on its customers, Detroit Edison would be required to install sampling meters which would detect the impact of load management activities for New Power customers and develop load profiles based upon these assumptions. At the end of each month, Detroit Edison would develop an actual load profile for each AES and differences between the scheduled power deliveries pursuant to profiles provided by Edison before use and actual load profile consumption would be determined and billed as recommended by Mr. Polich. Differences between the Edison supplied load profile and actual consumption would be billed or credited to the appropriate party at \$50.00/MWh. Should the AES's actual deliveries deviate from the Edison profile, the hourly imbalances, charges and credits would be at the rates contained in Schedule 4 of the OATT and subtracted from the month end energy difference charge or credit.

Q. What is your recommendation?

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If Detroit Edison cannot provide economical time-of-use/demand meters for residential and small commercial customers which would track load management activities on a time-of-use basis, a second best alternative is a load profile system which would provide profiles before the time of use which match the AES's profile of use as determined by Edison sampling meters. This profile would take into account alterations in customer use achieved by the AES and end user which in turn would enable the AES to reduce costs of

- 1 energy, transmission capacity and ultimately system use charges for long term reductions
- 2 of customer demand.
- 3 Q. What are your recommendations regarding billing issues?
- 4 A. The goal of New Power is to market economical and innovative energy options to
- 5 residential and small commercial customers. In order to achieve favorable economics,
- New Power will depend heavily on electronic and voice methods to interact with the
- 7 customer and the utility company. The economics of service to such small customers can
- 8 be greatly enhanced if it is clear that all business transactions with these customers may
- 9 be accomplished through electronic or voice means.
- 10 Q. Are there revisions to the RAST which could facilitate this goal?
- 11 A. Yes. RAST Section 13 which provides for electronic interaction between the AES and
- the Company should be expanded and clarified to assure that the AES may conduct all
- business with its customers, if approved by the customer, on an electronic basis including
- notices, contracts, credit checks and enrollment. The electronic basis would include
- voice confirmation. Also, the RAST should be revised to provide that valid contracts
- need not be written but may be verified by the customer electronically with an
- 17 appropriate methodology.
- 18 Q. Are there other changes to the RAST which would be helpful?
- 19 A. Yes. We have found that customers prefer to receive one bill for energy service as
- 20 opposed to bills from the AES for energy and from the Company for distribution service.
- We believe the complete billing option offered by Detroit Edison with a fee structure
- described in Section 16 would not be economical. An economical alternative would be
- for the customer to request that Edison billings for distribution service be sent to the AES

- for payment. The AES then would pay the customer distribution charge and bill the customer directly for both energy and distribution, thus providing a single billing within the current legal framework. RAST Section 6 should be revised to include a new subsection specifying this option.
- 5 Q. Can you summarize your conclusions regarding billing issues?
- 6 Α. Yes. In summary, I believe that the prospects for economical Electric Choice service to 7 residential and small commercial customers can be greatly enhanced by allowing the 8 AES to interface with such customers on an electronic or voice basis accompanied by 9 appropriate consumer protections. Costs of billing can be reduced and customer 10 confusion reduced as well by ensuring that customers may designate their AES as an 11 agent to pay Electric Choice distribution charges, thus facilitating provision of a single 12 bill to the customer for all Electric Choice services.
- 13 Q. Does this conclude your testimony?
- 14 A. Yes.